

Intertek Group plc (the “Company”) Annual General Meeting 2021 FAQs

1. When is the Annual General Meeting (‘AGM’) scheduled to take place?

The AGM is scheduled to take place at 9.00 a.m. on Thursday, 26 May 2021.

2. Will there be a physical AGM?

The AGM will be held at the Company’s Head Office, Intertek Group plc, 33 Cavendish Square, London, W1G 0PS.

3. Can shareholders attend the physical AGM?

Shareholders can attend the physical AGM, however, due to the current uncertainty of government restrictions on public gatherings, shareholders are strongly recommended not to attend the physical place of the meeting.

The health of our shareholders, colleagues and the wider community is of paramount importance to us and so, in light of these measures and in the interest of your safety, should we consider that it has become possible to do so, we will open the meeting to shareholders. We will notify shareholders of the change to arrangements as early as is possible before the date of the meeting via our website at www.intertek.com/investors/agm/2021.

Should shareholders choose to attend the AGM venue, the Chairman of the Meeting can refuse admittance if the meeting is already at capacity on the basis of the relevant rules governing public gatherings at the time, or if the shareholder is unable to meet the COVID-19 screening protocol.

4. If shareholders wish to attend the physical AGM, what restrictions can be expected?

If shareholders wish to attend the physical AGM, should this be possible, shareholders are asked to register their intention as soon as practicable by completing the simple form located on the 2021 AGM page of our website at www.intertek.com/investors/agm/2021.

On arrival, shareholders will be met by a steward who will greet them, take their temperature and ask the COVID-19 screening questions. The screening questions will be sent in your attendance email and if the answer is ‘Yes’ to any of these questions on the day of attending, you should not attend the physical AGM, as you will not be allowed entry.

Shareholders will only be allowed entry to the meeting on the basis of:

- i. Satisfying the COVID-19 screening questions;
- ii. Satisfying the temperature controls (not exceeding 37.5 degrees Celsius (99.5 degrees Fahrenheit));

- iii. Their entry to the meeting not exceeding the capacity on the basis of the relevant rules governing public gatherings at the time of the AGM; and
- iv. Wearing an appropriate face covering or mask.

5. If shareholders choose to attend the physical AGM, will they be able to speak with members of the Board before and/or after the AGM?

In the interest of health and safety for both the Directors and shareholders, direct engagement between the attending Directors and shareholders will be restricted at the 2021 AGM. There will be engagement with the Board during the AGM through Microsoft Teams, as shareholders will be able to ask questions.

6. If shareholders choose not to attend the physical AGM, can they still participate?

Shareholders can still participate in the AGM even if they do not attend the physical AGM. The Company will be making the AGM virtually available via Microsoft Teams to all shareholders who register. By registering, shareholders will be able to listen to the proceedings of the AGM live via Microsoft Teams and ask questions. If shareholders wish to virtually attend, they are asked to register their intention as soon as practicable by completing the simple form located on the AGM page of our website at www.intertek.com/investors/agm/2021 and then details of how to access the AGM will be provided.

Upon registration, shareholders will be required to provide their full name, Shareholder Reference Number and email address. Confirmation of registration and a guide for use of Microsoft Teams on the day of the AGM will be sent to the email address that the shareholder provides. This email will be sent once the shareholders' information has been reconciled with the Register of Members.

Shareholders will then receive an attendance email closer to the time of the AGM with a Microsoft Teams link and further details on how to attend the AGM by no later than Tuesday, 25 May 2021.

For further information about software requirements, please see our usage guide on Microsoft Teams which will have been sent in the registration email.

7. Can shareholders speak or ask questions if they virtually attend the AGM?

Shareholders can ask questions to the Board via the chat function or by using the 'raise hand' feature on Microsoft Teams which will either be answered by the Board at the end of the AGM or, where there is insufficient time, shared on the Company's website after the AGM.

Shareholders can also submit all questions to investor@intertek.com or to the Group Company Secretary, Intertek Group plc, 33 Cavendish Square, London W1G 0PS as soon as possible and before the close of business on 25 May 2021.

If shareholders wish to receive a response before the deadline for appointing proxies so that they can make fully informed voting decisions, question(s) should be submitted by the close of business on 19 May 2021.

Shareholders should include their full name and Shareholder Reference Number when submitting questions.

Answers to all questions submitted by the above deadline will be posted on the Company's website at www.intertek.com/investors/agm/2021 ahead of the proxy voting deadline.

8. How can shareholders exercise their voting rights?

Shareholders can exercise their voting rights by submitting their proxy voting form. Shareholders are encouraged to appoint the Chairman of the Meeting as their proxy to ensure that their votes are counted if shareholders, or their proxies, are unable to attend the physical meeting due to the relevant government restrictions on public gatherings.

9. Can shareholders exercise their voting rights if they virtually attend the AGM?

Shareholders will not have the capacity to exercise their voting rights via Microsoft Teams if they virtually attend the AGM. Voting at the AGM will be on a poll, reflecting all proxy voting instructions duly received.

If wishing to attend virtually, shareholders are encouraged to appoint the Chairman of the Meeting as their proxy to ensure that their votes are counted if shareholders, or their proxies, are unable to attend the physical meeting due to the relevant government restrictions on public gatherings. Shareholders should cast their votes via proxy by 9.00 a.m. on 24 May 2021.

10. When will instructions for the AGM Microsoft Teams meeting be sent to shareholders?

Once shareholders have submitted their registration form, they will receive an email confirming receipt of their registration and a guide attached for use of Microsoft Teams on the day of the AGM. This email will be sent once the shareholders' information has been reconciled with the Register of Members.

Shareholders will then receive an attendance email closer to the time of the AGM with a Microsoft Teams link and further details on how to attend the AGM by no later than Tuesday, 25 May 2021.

11. What if there is a problem with the online registration process?

If shareholders experience any problems with registering to virtually attend our AGM, or have not received their confirmation email of registration, shareholders are asked to email IntertekAGM@intertek.com for assistance.

12. Can individuals other than shareholders register to join the meeting?

No, only shareholders who are listed on the Register of Members, or those who are invited to attend by the Company, are eligible to attend the AGM in person or virtually.

13. Are there any rules and conditions applicable to the AGM?

Yes, please refer to our Terms and Conditions which can be found on the registration page at www.intertek.com/investors/agm/2021 which you will have deemed to accepted once you submit your registration form.

14. When can shareholders join the AGM via Microsoft Teams?

Eligible participants will be able to join the meeting 30 minutes before the start time, but will be held in a virtual lobby until they are admitted at the time the meeting starts.